

UVO

Powered by **Microsoft**

UVO SYSTEM USER'S MANUAL

SORENTO



Congratulations on the Purchase of your new UVO system!

Your new UVO system allows you to enjoy various audio and multimedia features through the main audio system.

For the latest information about this product or other KIA products and accessories, visit [http: www.KIA.com](http://www.KIA.com)

Please read this guide to get the full benefit of the system.

These operating instructions are designed to ensure that you can operate the UVO system in a safe and convenient way.

We recommend that this guide be kept in the car so that it will be easier for you to find information in case of an emergency.

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A *Bluetooth®* enabled cell phone is required to use *Bluetooth®* wireless technology.

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Controls and Features

Control Panel



1 DISC EJECT

Ejects the inserted disc.

2 FM/AM

Turns on FM/AM mode. Each press of the **FM/AM** key will change the band in the order of FM → AM → FM.

3 SAT

Turns on SIRIUS mode.

4 MEDIA

Turns on MEDIA mode. Each press of the **MEDIA** key will change the mode in the order of CD → USB/iPod/zune → JUKEBOX → AUX → BT Audio → CD.

5 POWER/VOLUME

Push : Turns Power On/Off
Dial : Turns Volume Up/Down.

6 V SEEK/TRACK ^ *Short (under 0.8 seconds)*

In FM/AM mode, automatically searches and plays the previous or next frequency.

In SIRIUS mode, automatically searches and plays the previous or next channel.

In MEDIA mode (CD, MP3, USB, iPod, zune, BT AUDIO), plays the previous or next track, song, or file.

In JUKEBOX mode, plays the previous or next track.

Long (over 0.8 seconds)

In FM/AM mode, quickly moves through the frequencies when the button is pressed and held. Once released, automatically searches and plays the previous or next

frequency.

In SIRIUS mode, quickly moves to the previous or next channel.

In MEDIA mode (CD, MP3, USB, iPod, zune, BT AUDIO), REW/FF the current track, song, or file.

In JUKEBOX mode, REW/FF the current track.

7 V CATEGORY ^

In SIRIUS mode, moves to the previous or next SIRIUS category.

8 TUNE

In FM/AM mode, turn the knob to manually search for frequencies.

In SIRIUS mode, turn the knob to manually search for channels. Press the knob to receive the selected channel.

In MEDIA mode (CD, MP3, USB, iPod, zune), turn the knob to manually search for the previous or next track, song, or file. Press the knob to receive the selected track, song, or file.

In JUKEBOX mode, turn the knob to manually search for the previous or next track. Press the knob to receive the selected track.

9 SETUP

Displays SETUP mode.

10 PHONE

Displays *Bluetooth*® wireless technology Phone mode.

11 eServices

Displays UVO eServices mode.

12 DISP

Turns off the screen.

13 RESET

Reset the system to be used if system is acting abnormally.



Controls and Features

Steering Wheel



1 **SEEK/TRACK ^**

Short (under 0.8 seconds)

In FM/AM mode, automatically searches and plays the previous or next preset frequency.

In SIRIUS mode, automatically searches and plays the previous or next preset channel.

In MEDIA mode (CD, MP3, USB, iPod, zune, BT AUDIO), plays the previous or next track, song, or file.

In JUKEBOX mode, plays the previous or next track.

Long (over 0.8 seconds)

In FM/AM mode, quickly moves through the frequencies when the button is pressed and held. Once released, automatically searches and plays the previous or next

frequency.

In SIRIUS mode, quickly moves to the previous or next channel.

In MEDIA mode (CD, MP3, USB, iPod, zune, BT AUDIO), REW/FF the current track, song, or file.

In JUKEBOX mode, REW/FF the current track.

2 **+ VOLUME -**

Turns Volume Up/Down.

3 **MODE**

Changes the mode. Each press will change modes in the order of FM → AM → SIRIUS → CD → USB/iPod/zune → JUKEBOX → AUX → BT Audio → FM.

4 MUTE

Mutes the sound.

5 Voice Command

Short (under 0.8 seconds)

If Voice recognition is off, turns on Voice recognition.

If system is speaking, interrupts speaking and enters listening mode.

Long (over 0.8 seconds)

If Voice recognition is on, turns off Voice recognition.

6 **Bluetooth® wireless technology Phone**

Pressing this key will receive an incoming call. If the Audio is on, the *Bluetooth®* wireless technology phone screen will be displayed.

When a SMS message is received, reads back message.

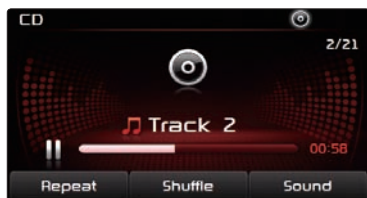
7 **End Bluetooth® wireless technology Phone**

Pressing this key will reject an incoming call. If pressed during a call, the current call will be ended.

When a SMS message is received, ignores message.

Sound Settings

Sound Settings



Press the **Sound** button on the main screen of each audio mode (FM/AM, SIRIUS, MEDIA, JUKEBOX) to enter Sound Setup.

1. FADER/BALANCE

1. Press the Fader/Balance setting button.



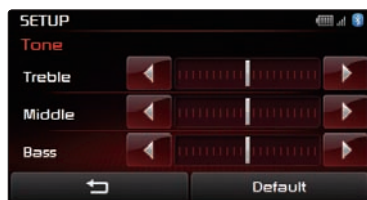
2. Use the **▲**, **▼**, **◀**, **▶** buttons to make adjustments to the sound position.
3. Press the **↩** button to return to Sound Setup.

Note

- Press the **Default** button to restore the default setting.

2. TONE

1. Press the Tone setting button.



2. Use the **◀**, **▶** buttons to make adjustments to the Treble, Middle and Bass. Press the **↩** button to return to Sound Setup.

3. Touch Screen Beep

1. In Sound Setup, press the **On** or **Off** button next to the Touch Screen Beep menu to turn the feature on or off.

4. Speed Dependent Volume Control

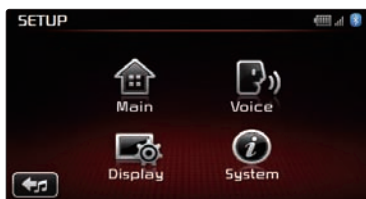
1. Press the **On** or **Off** button next to the Speed Dependent Volume Control menu to turn the feature on or off.

Display Settings

Display Settings



1. Press the **SETUP** key on the control panel.



2. Press the **Display** button to enter Display Setup mode.

1. Setting Brightness

• Automatic Brightness Control

When the Display brightness is set to automatic, the brightness will be controlled automatically by assessing the amount of ambient light.



1. Press the **Automatic** button.

• Manual Brightness Control



1. Press the **Daylight** or **Night** buttons.
2. Use the **◀**, **▶** buttons to make adjustments to the display brightness.

Turning Display On and Off



1. Press the **Display off** button.
2. Press any key on the control panel or steering wheel controller to turn the display back on.

Listening to the FM/AM radio

Listening to the FM/AM radio





1. Press the **FM/AM** key on the control panel. The most recently played FM/AM radio band will automatically begin playing.
2. Press the **FM/AM** key to switch to the desired radio band.

Note

- Each press of the **FM/AM** key will change the band in the order of FM → AM → FM.

1. Selecting a broadcast frequency

• Selecting through SEEK

Press the **SEEK TRACK**  or **SEEK TRACK**  keys on the control panel for under 0.8 seconds. As SEEK operates, the previous or next radio broadcasts with high quality reception will automatically be searched and played.

• Selecting through manual search

1. Turn the **TUNE** knob on the control panel in clockwise or counter-clockwise direction. Each click will increase or decrease the

frequency by 1 step (FM: 0.2MHz, AM: 10kHz).

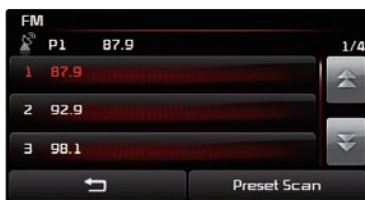
2. When you find the desired radio broadcast, stop turning the **TUNE** knob to listen to the selected frequency.

• Selecting through preset

1. Press the **Preset** button.



2. Select the desired preset and press the button to start listening.



2. Storing presets

1. Select the desired radio broadcast.
2. From the preset list, press and hold (over 0.8 seconds) the preset number button to which you wish to save.



Listening to the SIRIUS radio

Listening to the SIRIUS radio

Press the **SIRIUS** key on the control panel. The most recently played SIRIUS channel will automatically begin playing.

1. Selecting a SIRIUS channel

• Selecting through SEEK

Press the **SEEK TRACK**  or **SEEK TRACK**  keys on the control panel for under 0.8 seconds. As SEEK operates, the previous or next SIRIUS channel will automatically be searched and played.

• Selecting through manual search

1. Turn the **TUNE** knob on the control panel in clockwise or counter-clockwise direction. Each click will display the corresponding channel information.
2. When you find the desired SIRIUS channel, press the **TUNE** knob to listen to the selected channel.

• Selecting through preset

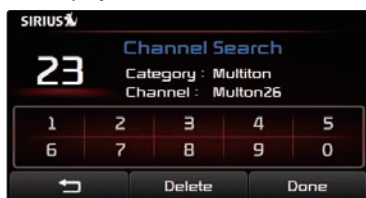
1. Press the **Presets** button.



2. Select the desired preset and press the button to start listening.

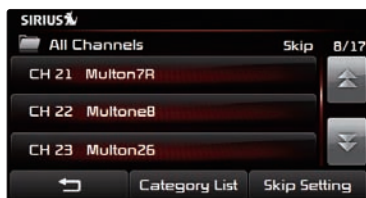
• Selecting through channel search

1. Press the **Search** button. The channel search screen will be displayed.



2. Input the desired channel number and press the **Done** button. To delete entries, press the **Delete** button.

• Selecting through SIRIUS category list

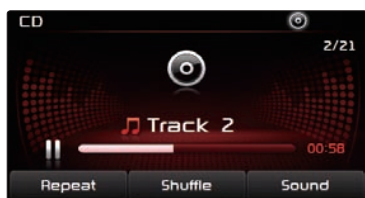


1. Press the **List** button.
2. Select the desired channel to start listening or press the **Category List** button to display the channels in the selected category

Listening to an Audio CD

Listening to an Audio CD

1. Insert a CD or press the **MEDIA** key on the control panel if the CD has already been inserted.



2. When a track is playing and you wish to pause, press the **II** button next to the progress bar. Press the **▶** button to restart the track.

Selecting a CD track

1. Selecting through Track Up/Down

1. Press the **SEEK TRACK** **▲** or **▼** **SEEK TRACK** keys on the control panel or the **▲** or **▼** keys on the steering wheel controller to play the desired track.
2. The previous or next track will begin playing.

2. Selecting through manual search

1. Turn the **TUNE** knob on the control panel in clockwise or counter-clockwise direction. Each click will display information about the selected track.
2. Press the **TUNE** knob to play the selected track.

Listening to an MP3 CD

Listening to an MP3 CD

1. Insert an MP3 CD or press the **MEDIA** key on the control panel if the CD has already been inserted.



Selecting an MP3 CD song

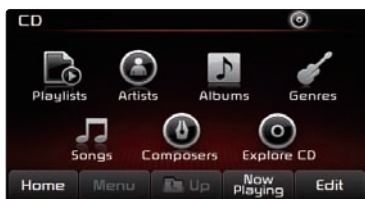
1. Selecting through song Up/Down

1. Press the **SEEK TRACK** or keys on the control panel or the or keys on the steering wheel controller to play the desired track or song.

2. By Artists, Albums, Genres, Songs, Composers



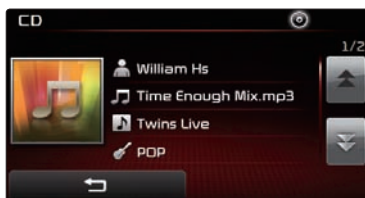
1. Press the **Menu** button.



2. Choose the category through which you wish to select the song. MP3 CD mode allows you to select by Playlists, Artists, Albums, Genres, Songs, and Composers.

Viewing song information

When listening to an MP3 CD song, you can browse through song details and information.



1. Press the Album art icon.
2. The song information (Artist, Title, Album, Genre) for the current MP3 song will be displayed.
3. Press the button to return to the previous screen.

Listening to an MP3 CD

Copying songs into JUKEBOX

1. Copying the current song

The UVO system allows you to copy songs from an MP3 CD into JUKEBOX.



1. Press the **Copy** button.



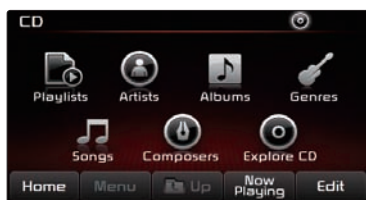
2. Once copying is complete, you can listen to copied music in JUKEBOX mode.

Copying songs from list

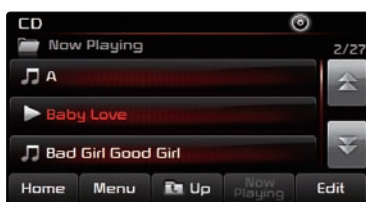
Copying MP3 songs from lists allows you to simultaneously select several songs to copy into JUKEBOX.



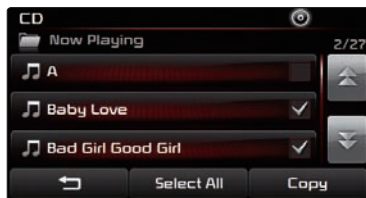
1. Press the **Menu** button.



2. Press the **Now Playing** button.



3. Press the **Edit** button.



4. Select the songs you wish to copy.

When selected, a ☒ will be displayed next to the song. To select all songs in the list, press the **Select All** button.

5. After selecting the desired songs, press the **Copy** button.



6. Once copying is complete, you can listen to copied music in JUKEBOX mode.

Listening to USB music

Listening to USB music

1. Connect a USB device or press the **MEDIA** key on the control panel if a USB device has already been connected.



2. When a song is playing and you wish to pause, press the **II** button next to the progress bar. Press the **▶** button to restart the song.

Selecting USB music

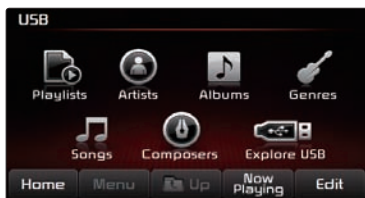
1. Selecting through song Up/Down

Press the **SEEK TRACK** **^** or **SEEK TRACK** **v** keys on the control panel or the **^**, **v** keys on the steering wheel controller to play the desired song.

2. By Folders, Artists, Albums, Genres, Songs, Composers



1. Press the **Menu** button.



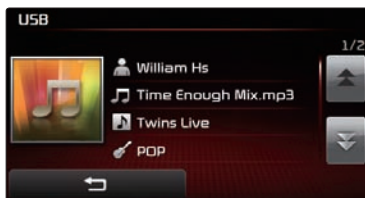
2. Choose the category through which you wish to select a song. USB Mode allows you to select by Playlists, Artists, Albums, Genres, Songs, and Composers.

Viewing song information

When listening to USB music songs, you can browse through song details and information.



1. Press the Album art icon.



2. The song information (Artist, Title, Album, Genre) for the current USB song will be displayed. Press the **←** button to return to the previous screen.

Listening to USB music

Copying song into JUKEBOX

1. Copying the current song

The UVO system allows you to copy songs from your USB device into JUKEBOX.



1. Press the **Copy** button.



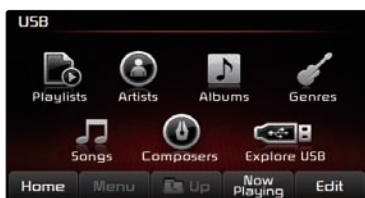
2. Once copying is complete, you can listen to copied music in JUKEBOX mode.

2. Copying songs from list

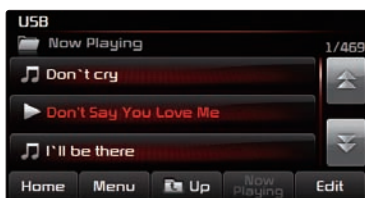
Copying USB music songs from lists allows you to simultaneously select several songs to copy into JUKEBOX.



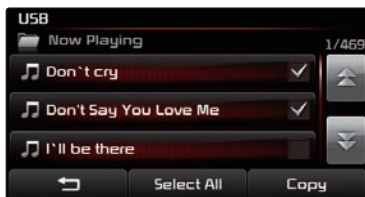
1. Press the **Menu** button.



2. Press the **Now Playing** button.



3. Press the **Edit** button.



4. Select the songs you wish to copy. When selected, a ☒ will be displayed next to the song. To select all songs in the list, press the **Select All** button.

5. After selecting the desired songs, press the **Copy** button.

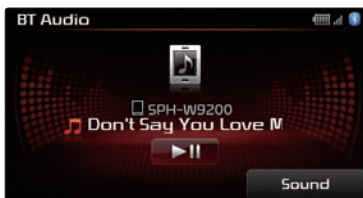


6. Once copying is complete, you can listen to copied music in JUKEBOX mode.

Listening to music from your Bluetooth® wireless technology enabled device

Listening to music from your Bluetooth® wireless technology enabled device

1. Pair your *Bluetooth*® wireless technology enabled device to the handsfree system. *For more information on pairing your *Bluetooth*® wireless technology enabled devices, refer to the 'Pairing a *Bluetooth*® wireless technology enabled device for the first time' section.
2. Press the **MEDIA** key on the control panel to turn on BT audio mode.
3. When streaming music from your *Bluetooth*® wireless technology enabled device and you wish to pause, press the **II** button next on the screen. Press the **▶** button to restart music.



Note

- While music saved in the *Bluetooth*® wireless technology enabled device will automatically begin playing after converting to the BT Audio screen, this music player function may not be supported in some *Bluetooth*® wireless technology enabled devices.

- If music does not begin playing even after displaying the Phone music screen, try starting the music directly from the *Bluetooth*® wireless technology enabled device.

Selecting a song

1. Press the **SEEK TRACK** **▲** or **SEEK TRACK** **▼** keys on the control panel or the **▲**, **▼** keys on the steering wheel controller to play the desired song.
2. The previous or next song will begin playing.

Note

- File selection may not be supported in some *Bluetooth*® wireless technology enabled devices.

Listening to JUKEBOX

JUKEBOX Mode

The UVO system offers you maximum convenience by allowing you to copy songs in your MP3 CD and USB and store them as JUKEBOX within the system. For more information on copying songs into JUKEBOX, refer to the 'Copying songs into JUKEBOX' section.

Listening to JUKEBOX

1. Press the **MEDIA** key on the control panel to turn to JUKEBOX mode.



2. The system will automatically restore the most recently played song.

Selecting a JUKEBOX song

1. Selecting through Track Up/Down

1. Press the **SEEK TRACK** or **SEEK TRACK** keys on the control panel or the or keys on the steering wheel controller to play the desired track.
2. The previous or next song will begin playing.

2. By Artists, Album, Genres, Songs, Composers



1. Press the **Menu** button.




2. Choose the category through which you wish to select. JUKEBOX mode allows you to select by Favorites, Artists, Albums, Genres, Songs, and Composers.


Adding Favorites

The Favorites feature allows you to create a separate Favorites list of songs.




1. While listening to JUKEBOX, press the  button.

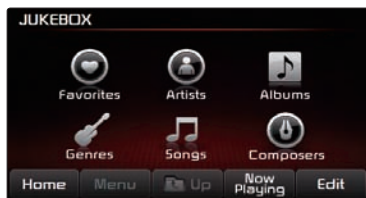


2. The heart icon will be displayed on the screen to signify that the song has been saved in Favorites.
3. To delete a song from Favorites, press the  button.

Playing Favorites



1. While playing JUKEBOX, press the  button.



2. In the JUKEBOX Menu screen, press the  button.




3. Press the name of the song from the list. The song will begin playing.

Pairing a Bluetooth® wireless technology enabled device for the first time

Caution

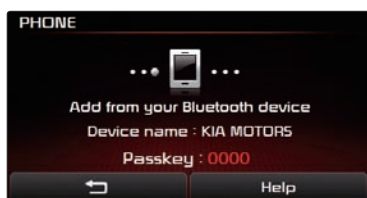
- For safety, make pairings between your handsfree system and handset only while the vehicle is parked.

Pairing a Bluetooth® wireless technology enabled device for the first time

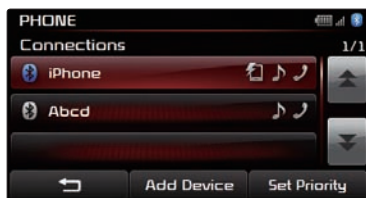
1. Press the  button on the steering wheel or the **PHONE** key on the control panel.



2. Press the **Yes** button.



3. Perform a device discovery from the handset device. For details on device discovery for your handset device, refer to the handset device user's manual.
4. Once the device is discovered, input the passkey in the handset device.

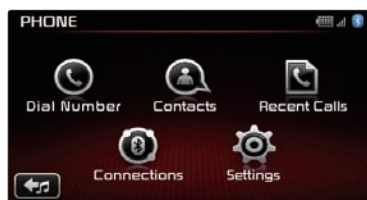


5. Once pairing is complete, the handset device will be shown in the Connections list.

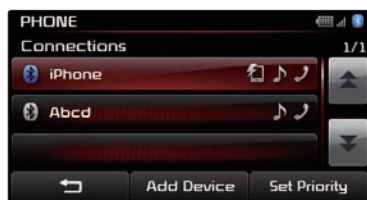
Answering an incoming call

Connecting a handset device

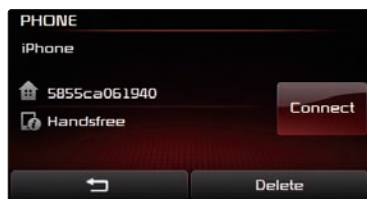
The system automatically connects the *Bluetooth®* wireless technology enabled device set at the highest priority. As a result, in order to connect a different phone, follow the following steps.



1. While in Phone mode, press the **Connections** button.

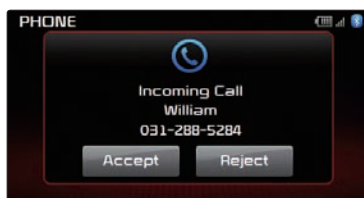



2. Select the handset device you want to connect.



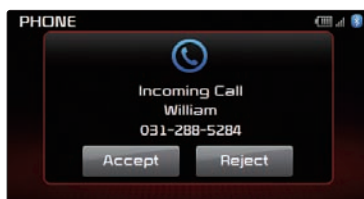
3. Press the **Connect** button.


Answering an incoming call



1. When there is an incoming call, an incoming call window will be displayed on the screen. Press the **Accept** button on the screen or the  key on the steering wheel controller to answer the call.
2. The call will be connected.

Rejecting an incoming call

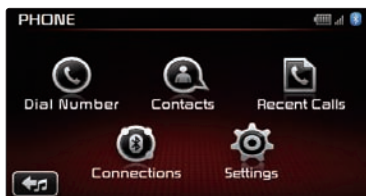


1. Press the **Reject** button on the screen or the  key on the steering wheel controller.
2. The call will be rejected.

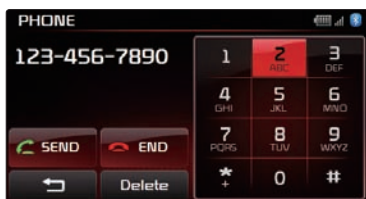
Placing a call

Placing a call

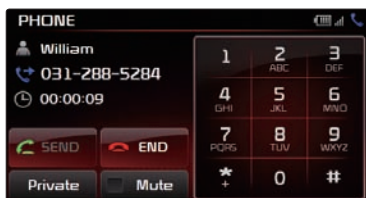
1. By dialing a number



1. While in Phone mode, press the **Dial Number** button.

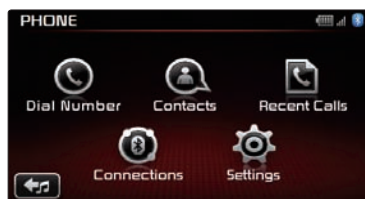


2. Use the dial pad on the right side of the screen to enter the phone number.

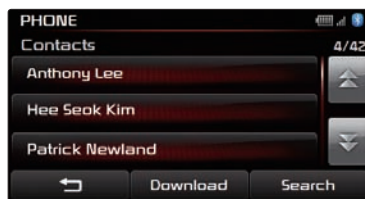


3. Press the **SEND** button on the screen or the **SEND** key on the steering wheel controller to connect the call.

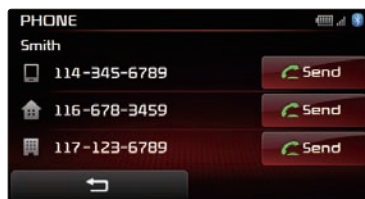
2. By contact list



1. While in Phone mode, press the **Contacts** button.

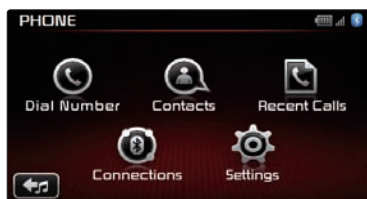


2. Select the contact you want to call from the list.

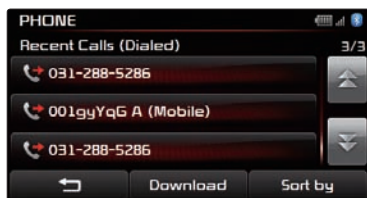


3. Press the **SEND** button on the screen or the **SEND** key on the steering wheel controller to connect the call.

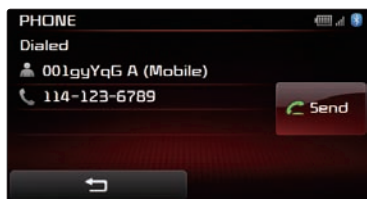
3. By recent calls



1. While in Phone mode, press the **Recent Calls** button.



2. Select the contact you want to call from the list.




3. Press the **SEND** button on the screen or the **SEND** key on the steering wheel controller to connect the call.

SMS

1. Downloading SMS messages (from mobile phone)

When a mobile phone is paired with the system, unread messages will automatically be downloaded to the system. While you will not be able to check SMS messages through the system due to legal regulations, the system will read back messages for you for added convenience. The SMS read back is also possible when the vehicle is in motion.

2. Checking an SMS message

1. Press the  key on the steering wheel.
2. Say the command 'Read SMS'.
3. The system will read back the new message.

Note

- To listen to the message again, say 'Read again'. To listen to the next message, say 'Next'. To send a reply, say 'Reply'. To call the sender, say 'Call'.
- When a mobile phone has been paired with the system, new incoming messages will automatically be notified through the system.



- When the notification window is displayed, press the **Yes** button to check the new incoming message.

3. Sending an SMS message (Custom Messages)

The UVO system allows you to respond to incoming messages through voice commands.

1. After listening to a received message, say 'Reply'.
2. The UVO system will provide information pertaining to the 6 Custom Messages.
3. Select the desired message to send a response.

Note


- You can modify custom messages through Phone Settings.
- The SMS function may not be supported in some handset devices.


Operating Voice Command

Using Voice Command





1. Press the  key on the steering wheel controller.

A  display will be shown at the top of the screen followed by a “Please say a command after the beep” system comment.

2. Once the  **Listening...** icon becomes displayed, say the desired voice command (ex: “What’s Playing”)

Note

- Press the  key shortly to interrupt the system command feedback and enter a voice command.
- To terminate the voice control system, either say “Exit” or press the  key for over 0.8 second.
- The system voice comment “Please say a command after the beep” will not be stated when the Command Feedback option is turned off.
- For more information on the various voice commands supported by the system, refer to the “Voice Command List” section.

Voice Command List

The voice commands for this system are divided into Global commands and Local commands.

- Global commands (●) : Commands that operate in all modes.
- Local commands (○) : Commands that operate only in corresponding modes or when screens of corresponding modes are displayed.

Operating Voice Command

Command List - General Commands

Command		Operation
●	Exit / Quit / Cancel	Terminate the voice control system
○	Go back	Returns to the previous step.
●	Repeat	Repeats the system prompt.
●	Help	Provides instruction on the voice command necessary for the current situation.
●	Voice command feedback {on, off}	Turns command feedback on/off.

Command List - Audio Commands

1. FM/AM Radio

Command		Operation
●	Radio	Plays the most recent frequency for the most recent band
●	Radio {FM, AM}	Plays the most recent frequency for the corresponding Band.
●	Radio {87.5 - 107.9} FM	Plays the selected FM band frequency.
●	Radio {530 - 1710} AM	Plays the selected AM band frequency.
●	Radio FM preset {1 - 12}	Plays the selected FM preset.
●	Radio AM preset {1 - 6}	Plays the selected AM preset.
○	What's playing?	Reads back HD Radio(Optional) station information.

2. SIRIUS

Command		Operation
●	Sirius	Plays the most recent SIRIUS channel.
●	Sirius preset {1 - 18}	Plays the selected Sirius preset.
●	Sirius channel {0 - 223}	Plays the selected Sirius channel.
●	SIRIUS channel {name}	Plays the channel searched through the SIRIUS channel name.
●	SIRIUS category {name}	Plays the channel searched through the SIRIUS category name.
○	What's playing?	Reads back SIRIUS channel information.

3. MEDIA

Command		Operation
●	Play {zune, iPod, USB, CD}	Plays the selected media mode.
●	Play {Bluetooth® audio, AUX}	Plays the selected media mode.
●	Play artist {artist name}	Plays songs of the selected artist.
●	Play album {album name}	Plays songs of the selected album.
●	Play track {track name}	Plays the selected track.
●	Play playlist {playlist name}	Plays songs of the selected playlist.
●	Play genre {genre}	Plays songs of the selected genre
●	Play audiobook {title}	(iPod only) Plays the selected audiobook.
●	Play podcast {podcast}	(iPod only) Plays the selected iPod podcast.
●	Play composer {composer}	Plays songs for the selected composer.
○	What's playing?	Reads back the current song information.
○	Repeat {on, off}	Turns the repeat feature on or off.
○	Shuffle {on, off}	Turns the shuffle feature on or off.
●	Play {CD, zune, iPod, USB} artist {name}	Plays songs for the selected artist in the selected media mode.
●	Play {CD, zune, iPod, USB} album {name}	Plays songs for the selected album in the selected media mode.
●	Play {CD, zune, iPod, USB} track {name}	Plays the selected track in the selected media mode.
●	Play {CD, zune, iPod, USB} playlist {name}	Plays the selected playlist in the selected media mode.
●	Play {CD, zune, iPod, USB} genre {genre}	Plays songs for the selected genre in the selected media mode.
●	Play {CD, zune, iPod, USB} composer {name}	Plays songs for the selected composer in the selected media mode.
●	Play iPod audiobook {title}	(iPod only) Plays the selected iPod audiobook.
●	Play iPod podcast {podcast}	(iPod only) Plays the selected iPod podcast.

Operating Voice Command

4. JUKEBOX

Command	Operation
● Play JUKEBOX	Plays the selected JUKEBOX mode.
● Play JUKEBOX Favorites	Plays songs of JUKEBOX Favorites
● Play artist {artist name}	Plays songs of the selected artist
● Play album {album name}	Plays songs of the selected album.
● Play track {track name}	Plays the selected track.
● Play playlist {playlist name}	Plays songs of the selected playlist.
● Play genre {genre}	Plays songs of the selected genre
● Play composer {composer}	Plays songs of the selected composer.
○ What's playing?	Reads back the current song information.
○ Add to favorites	Adds the current song to favorites.
○ Remove from favorites	Removes the current song from favorites.
○ Repeat {on, off}	Turns the repeat feature on or off.
○ Shuffle {on, off}	Turns the shuffle feature on or off.
● Play JUKEBOX artist {artist name}	Plays songs of the selected JUKEBOX artist.
● Play JUKEBOX album {album name}	Plays songs of the selected JUKEBOX album.
● Play JUKEBOX track {track name}	Plays the selected JUKEBOX track.
● Play JUKEBOX playlist {name}	Plays the selected JUKEBOX playlist.
● Play JUKEBOX genre {genre}	Plays songs of the selected JUKEBOX genre.
● Play JUKEBOX composer {name}	Plays songs of the selected JUKEBOX composer.

Command List - Phone Commands

Command		Operation
●	Call {name}	Calls the desired name.
●	Dial {number}	Dials the desired number.
●	Call {name} at home	Calls the desired person at the home number.
●	Call {name} at office	Calls the desired person at the office number.
●	Call {name} on mobile	Calls the desired person on the mobile number.
●	Dial by number	Starts dial by number operation.
●	Call a contact	Starts call by name operation.
●	Phone	Turns on Phone mode screen.
●	Dial international	Starts international call operation.
●	Phone connections	Turns on Phone connections screen.
●	Phone settings	Turns on Phone settings screen.
●	SMS	Reads back new SMS message for <i>Bluetooth®</i> wireless technology SMS capable phones.
●	Read SMS	Reads back new SMS message for <i>Bluetooth®</i> wireless technology SMS capable phones.
●	Recent calls	Turns on Recent Calls list screen.

Command List - UVO eServices Commands

Command		Operation
●	eServices	Displays UVO eServices mode.
●	Roadside Assist	Makes call to Roadside Assist agent.
●	eServices Guide	Receive guidance on methods of using UVO eServices.
●	Vehicle Diagnostics	Starts the Vehicle Diagnostics process.



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